

Sustainability Working Group meeting with UK Power Networks



UK Power Networks
**Customer
Engagement
Group**

Date: Thursday 22 October 2020

Time: 11.00am to 4.00pm

Time and date

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Attendees

CEG

Dan Byles
Nigel Cornwall
Jeff Hardy
Ralitsa Hiteva
Phil Lawton
John Hargreaves
Nick Pollard
Peter Vicary Smith

UK Power Networks

Max Taylor
Ian Cameron
Sotiris Georgiopoulos
Zain Habib
Rona Mitchell
Sam Bould (KPMG)

Agenda

11.00am	Introductions and overview of session
11.20pm	Overview of UKPNs approach to heat (including engagement)
2.00pm	Overview of UKPNs DSO Engagements Strategy
3.40pm	AOB

Meeting summary

UKPN and the SWG met to discuss:

- (i) An overview of the development of UKPNs plans (including early options) for the provision of heat related deployment in ED2, including, trends and statistics, ED1 performance, and key policy;
- (ii) An overview of the development of UKPNs plans for other Net Zero related deployment technologies;
- (iii) A background of the ongoing stakeholder engagement as part of the Net Zero Council and wider engagement routes around Net Zero, including early customer preferences and expectations around deployment of heating technologies;
- (iv) An introduction into the DSO functions, potential roles, and UKPNs engagement strategy to inform the development of the DSO strategy for ED2; and
- (v) Early stakeholder views on the DSO.

Discussion

Key discussion and steer focused on:

- (i) The group discussed the approach UKPN take to statistical and energy modelling to inform development of deployment rates and subsequent business planning;
- (ii) The group discussed their own interpretations of the ongoing feedback being received from stakeholders on UKPNs early views around low carbon heating and other Net Zero related technologies;
- (iii) The group provided steer on seeking additional and supplementary views as part of the engagement with specific stakeholder groups;
- (iv) The group provided early views on the ongoing options being developed to support uptake of low carbon heating technologies, and the challenges/expectations around reaching different customer segments;
- (v) The group provided steer and discussion around the development of the DSO engagement strategy, including the stakeholders being engaged, the engagement routes and approaches, and the interpretation of potential findings.

Actions and next steps

Action – UKPN to develop “line of sight” of how they engage with consumers either directly (or through work with third parties) on issues around Net Zero technology deployment.

Action - UKPN to work up line of sight which shows how issues raised by stakeholders have been assessed for robustness, materiality and then used to develop solutions around Net Zero.

Action – UKPN sending recording of the Net Zero Councils first meetings.

Action – UKPN agreed to consider taking on additional facilitative / ambitious roles support the Net Zero transition and deployment of low carbon technologies.

Action – UKPN to update the SWG on the statistical reliability around the key data used within the assumptions and forecast for future scenario growth.

Action – UKPN would share materials which are being shared with stakeholders educating them on the DSO engagement.

Action – UKPN to consider the potential for more direct consumer engagement on DSO / Consumer interactions.