

Sustainability Working Group meeting with UK Power Networks



UK Power Networks
**Customer
Engagement
Group**

Date: Thursday 23 September 2020

Time: 12.00am to 4.00pm

Time and date

10.00am to 4.00pm, Thursday 23 September 2020

Attendees

CEG

Dan Byles
Nigel Cornwall
Jeff Hardy
Ralitsa Hiteva
Phil Lawton
John Hargreaves
Nick Pollard

UK Power Networks

Max Taylor
Ross Thompson
Sinead O'Shea
Mark Normal
Ian Cameron
Sotiris Georgiopoulos
Sam Bould (KPMG)

Agenda

10.00am	Introductions and overview of session
10.20am	Overview of UKPNs Facilitating Net 0 Engagement Programme
11.30am	Overview of UKPNs interpretation of the SSMC
12:30pm	Lunch
1.30pm	Overview of UKPNs engagement approach around electric vehicle facilitation
2.30pm	Overview of UKPNs approach to losses mitigation
3.30pm	AOB

Meeting summary

UKPN and the SWG met to discuss:

- (i) An introduction to the stakeholder engagement around facilitating Net 0, including an overview of the ongoing Phase 1, 2, 3 and 4 engagement programmes and the stakeholders, samples and approaches;
- (ii) A detailed overview of the workings of the Net 0 Critical Friends Panels and other key engagement forum and events taking place;
- (iii) A detailed overview of the latest thinking from Ofgem around Facilitating Net 0 including their proposals within the Sector Specific Methodology Consultation (SSMC) and UKPNs early positions on these;

- (iv) An overview of the key EV stakeholder engagements, including those feeding into development of consumer priorities and business plan development, including early views on stakeholder findings;
- (v) An overview of the UKPN historic and planned ED2 approach to losses, including context, statistics and the proposed use of mechanisms within ED2 to manage losses throughout the period.

Discussion

Key discussion and steer focused on:

- (i) The group discussed the criteria being used to select the engagement topics being brought forward into later areas of the research programme (Willingness to Pay), with suggestions around alterations to these criteria and the topics progressed;
- (ii) The group provided steer around the engagement approaches, sample sizes, materials and process for the engagement programme and specific events (such as the Critical Friends Panels) around Facilitating Net 0;
- (iii) The group discussed the fluid and evolving areas of the submission which could come to change given latest steer from Ofgem within the SSMC and government policy changes;
- (iv) The group discussed the effect of regional differences and ambitions within the planned support around EV infrastructure, with suggestions around taking account of specific regional factors;
- (v) The group challenged the level of engagement directly with domestic customers, with UKPN to provide additional research on these areas; and
- (vi) The group sought further direct stakeholder feedback on the customer views on losses and challenged UKPNs interpretation of the findings thus far on areas such as which had informed the incentives in this space.

Actions and next steps

Action – UKPN to review and present how the process for choosing the key WTP areas were developed, and to expand on the line of sight between earlier stakeholder analysis and the WTP areas chosen.

Action – UKPN to review and present further information on the process for building the options for testing within Phase 4 and the link between these and stakeholder views.

Action – UKPN to ensure CEG members are invited to the CFP sessions as observers.

Action – UKPN to provide further information / statistics on losses levels in the three UKPN regions, if possible, with further information on key drivers of losses.