

# Reliability and Resilience Group meeting with UK Power Networks



**Date:** Thursday 15 October 2020

**Time:** 12.00am to 2.00pm

## Time and date

12.00am to 2.00pm, Thursday 15 October 2020

## Attendees

### CEG

Ann Bishop  
Nigel Cornwall  
John Hargreaves  
Peter Bennell  
Ann Bishop  
Jeff Hardy  
Phil Lawton

### UK Power Networks

Max Taylor  
Ian Cameron  
Ian Cooper  
David Pang  
Suleman Alli  
Sam Bould (KPMG)

## Agenda

12.00am	Introductions and overview of session
12.10pm	Introduction to UKPNs historic approach and performance around innovation
1.00pm	Introduction of UKPNs approach to innovation for ED2
1.50pm	AOB

## Meeting summary

UKPN and the RRWG met, with UKPN introducing UKPN's approach to innovation. This included:

- (i) UKPN's historic and planned approach to innovation, including associated metrics, data and analysis on their innovation delivery thus far, and their reputation as a UK leader in this space;
- (ii) UKPN's ambition to remain the leading DNO on innovation and their planned approach to maintaining the level of performance;
- (iii) The existing (and evolving) approach UKPN takes to innovation project development in practice, such as criteria for selection, the innovating project assessment process and the key partners UKPN work with to deliver;
- (iv) The benefits cumulating to UKPN and stakeholders from innovation; and
- (v) Areas of process and the RRWG input schedule on this topic.

## Discussion

Key discussions and steer focused on:

- (i) Further information and discussions to be planned to run through how UKPN identify, choose and deliver innovation projects in practice;
- (ii) Further data on the benefits accumulation around innovation; and
- (iii) Further information and sessions to run through the direct stakeholder input and decision frameworks used around innovation, and how DNO innovation will be adopted.

## Actions and next steps

**Action** – UKPN to provide short question response outlining how they ensure balance between delivering shorter term and longer-term benefits within innovation projects.

**Action** – UKPN to take develop 1 pager / short presentation on the complaints review process and routes to outline how complaints are received, assessed and processed.

**Action** – UKPN to provide written narrative / update to explain the ED1 innovation benefits accumulation. UKPN to also provide some additional context on the smart savings per customer benefits graph and expand on how the benefits are derived from totex, underspend proportionality on a per customer basis.

**Action** – UKPN and CWG to sit down to run through example process of E6 solution delivery.

**Action** – Future SWG / Innovation session to focus on the interaction between other key UKPN strategies approaches and the future process / delivery of innovation within ED2.

**Action** – As part of the next session, UKPN to provide examples and talks of ED1 / BAU engagements with stakeholders and how this feed into the innovation areas currently (petrol fuel courts example).

**Action** – UKPN to provide a statement showing how they are adopting (or not) other DNO innovation projects.