

Heads of CEG Group Meeting with UKPN



UK Power Networks
**Customer
Engagement
Group**

Date: Tuesday 15 December 2020

Time: 11.00am to 12.30pm

Time and date

11.00am to 12.30pm, Tuesday 15 December 2020

Attendees

CEG

Ann Bishop
Nigel Cornwall
John Hargreaves
Nigel Cornwall
Jeff Hardy
Peter Vicary-Smith
Peter Bennell

UK Power Networks

Suleman Alli
James Hope
Max Taylor
Sam Bould (KPMG)

Agenda

11.00am	Meeting Purpose and Dashboard
11.30am	Issues log and forward plan
12.00am	Policy/Regulatory Developments (UKPN)
12.20pm	AOB

Meeting summary

UK Power Networks met with the Heads Of group, who's members chair UKPNs CEG working groups, for the first Heads Of steering meeting. The group met to discuss the new remit and aims of the Heads Of working group meetings, key specific working group updates, issues and actions and for UKPN to provide an overview of key regulatory developments.

This included:

- (i) Discussion on the purpose, process and best practice to use within the new Heads Of meetings, which would focus as a key escalation, process and delivery group shaping the overall CEG review programme;
- (ii) The current status and design of the new CEG Dashboard tool, which would be used to gather and illustrate UKPNs performance across the different topic areas;
- (iii) The current status and key contents within the UKPN issues and actions log; and
- (iv) The key regulatory policy developments which have arisen over recent period, particularly those which to some degree had influence UKPNs strategic direction.

Discussion

Key discussion and steer focussed on:

- (i) Discussion and steer around the role and schedule of the Heads Of meetings, including their frequency, date, agenda items and required attendees;
- (ii) Discussion and steer around the wider UKPN topic area delivery plan;
- (iii) Recommendations made to the structure, format and process within the CEG Dashboard document, UKPN issues and actions log and wider process documents supporting the challenge process, with alterations to improve clarity and delivery; and
- (iv) Key discussion around key developments in energy policy including the 10 point plan, Energy White Paper, other upcoming areas of policy development and key engagements being delivered by UKPN.

Actions and next steps

Action – UKPN to review the upcoming Heads Of meeting schedule, to align to key upcoming areas of the business plan, and to re-issue working CEG plan.

Action – CEG to alter Dashboard document given recommendations.

Action – UKPN to update issues log format and issue to CEG for review:

Action – UKPN / CEG to draft materiality criteria, and challenge / issue process document.

Action – UKPN to provide note / update in new year (session / meeting TBC) on the updated ED2 narrative, which will summarise where UKPN are currently regarding the overall approach to ED2 and how new policy proposals and clarity from government have considered in these.