

Reliability and Resilience Working Group meeting with UK Power Networks



UK Power Networks
**Customer
Engagement
Group**

Time and date

2.30pm – 4.00pm, Thursday 25th February 2021

Attendees

RRWG

Ann Bishop
Nigel Cornwall
John Hargreaves
Peter Bennell
Peter Atherton
Phil Lawton
Ann Bishop
Jeff Hardy
Nick Pollard
Ashleye Gunn (CWG)
Ralista Hiteva

UK Power Networks

Stephen Clark
Dudley Spark
Andrew Pace
Alex Sturge
Sam Bould (KPMG)

Agenda

2.30pm	Introduction
3.10pm	Overview of Workforce Resilience challenges
3.30pm	Overview of Equality and Diversity
3.50pm	AOB

Meeting summary

UKPN and the CWG met to discuss:

- (i) An introduction to workforce resilience and the latest developments as part of business plans in this space;
- (ii) The key challenges around workforce resilience for UKPN including complacency, technical training and innovation, mental health challenges and skills development;
- (iii) Net zero and the implications of any changes such as the rapid roll out of low carbon technologies, particularly on the ability to staff and resource need; and
- (iv) Ambitions around equality and diversity within ED2.

Discussion

Key discussion and steer focused on:

- (i) Steer around workforce resilience planning among senior leadership and how UKPN were and could prepare for resilience at senior levels;
- (ii) Steer on the types of skills which UKPN could consider developing within their workforce to support the company during the transition (such as customer engagement-based skills).;
- (iii) Discussions around the skills and forecasting being undertaken to ensure that adequate WFR strategies are being put in place to prepare for the uptake in low carbon technologies; and
- (iv) Steer on the levels of ambition around gender and diversity targets and the use of collaboration across the firm.

Actions and next steps

Action – UKPN to provide additional information on recruitment approaches for underrepresented groups and the NES assessment framework.