

# Customer Working Group meeting with UK Power Networks



## Time and date

1.00pm – 3.00pm, Monday 8<sup>th</sup> February 2021

## Attendees

### **CWG**

Ann Bishop  
Sarah Chambers  
Nigel Cornwall  
Ashleye Gunn  
John Hargreaves  
Andrew Mackintosh  
Nikki Stopford  
Anne Van Schrader  
Peter Vicary-Smith  
Peter Bennell

### **UK Power Networks**

Alex Mahon  
Dave Roberts  
Sam Bould (KPMG)

## Agenda

1.00pm	Introduction
1.05pm	Overview of ED2 digitalisation engagement
1.50pm	Overview of ED2 digitalisation strategy
2.20pm	Line of sight
2.50	AOB

## Meeting summary

UKPN and the CWG met to discuss:

- (i) An introduction to the ED2 approach to digitalisation including a background to the increasingly interconnected nature of the network;
- (ii) An overview of key areas of the digitalisation engagement approach and line of sight between engagement findings and options development;
- (iii) An overview of the ED2 digitalisation strategy and approach including how the evolving delivery framework would be a core enabler of service delivery for customers; and
- (iv) An overview of the prioritisation process used to define and choose the key options being developed in the business plan.

## Discussion

Key discussion and steer focused on:

- (i) The group discussed the use of open data and how other parties including energy suppliers would benefit from access to and with UKPN data;
- (ii) The group discussed the relationship between the objectives for digitalisation and how UKPN were developing their upcoming strategy, this process of objectives, direction, vision and delivery was key to enabling development of the strategy;
- (iii) The group discussed interoperability and value in a standardised approach to data across industry;
- (iv) The group discussed and provided steer on the prioritisation process being used to measure and rank initiatives;
- (v) The group discussed how the Digitalisation Strategy would support Local Authorities in enabling Net Zero and provided steer around other areas of engagement including the use of archetypes.

## Actions and next steps

**Action** – UKPN to issue examples / links to work where they have support data governance and standardisation across industry.

**Action** – UKPN to consider additional session with CEG on data governance and on working with local authorities around data provision.

**Action** – UKPN to consider how to provide “line of sight” linking engagement findings to development of initiatives.