

Customer Working Group meeting with UK Power Networks



Time and date

11.30am – 1.00pm, Monday 01st March 2021

Attendees

CWG

Ann Bishop
Sarah Chambers
Nigel Cornwall
Ashleye Gunn
John Hargreaves
Andrew Mackintosh
Nikki Stopford
Anne Van Schrader
Peter Vicary-Smith
Peter Bennell

UK Power Networks

I Max Taylor
Neil Madgwick
Nick Baker
Graeme Cade
Jennifer Armond
Andrew Divers
Sam Bould (KPMG)

Agenda

11.00am	Introduction
11.05am	Overview of Phase 4 Engagement Methodology and Findings
12.50pm	AOB

Meeting summary

UKPN and the CWG met to discuss:

- (i) The approach UKPN are taking to the Phase 4 Options Development engagement phase, including an overview of the survey and analysis approach;
- (ii) An overview of the key “thematic strands” forming part of this engagement phase;
- (iii) Key and surprising findings and interpretations developed from the research phase; and
- (iv) Further discussion on future engagement phases.

Discussion

Key discussion and steer focused on:

- (i) The group ran through the overarching approach to Phase 4 and the methodologies used, with discussion on the general levels of stakeholder understanding and interpretations of the data they were presented;
- (ii) The use of specific methodologies and statistical / analysis techniques within the research, with the CEG providing steer on their suitability;

- (iii) The group discussed trade-offs within the analysis and how these were considered and presented; and
- (iv) The group discussed where there were “surprising” areas of the research, which UKPN noted were limited, but with some interesting results around EVs take-up and short interruptions.

Actions and next steps

None.